

This Privacy Policy applies to collection, processing, and/or using Personal Information by Razor when:

1. You Register for, attend, or take part in our events or webinars
2. It is required for receiving certain products or services from Razor
3. This Privacy Policy does not apply to the extent we process Personal information in the role of a service provider or processor on behalf of our clients, including, where we offer to our clients various cloud products and services through which are clients and/or their affiliates (i) create their own websites and applications running on our platforms, (ii) sell or offer their own products and services; (iii) send electronic communication to others; or otherwise collect, share, use, or process Personal Data via our cloud products and services.
4. For the Personal Information privacy policy related to a Razor client or a client affiliate who uses Razor products and services, please contact our client directly. Razor is not responsible for the privacy or data security policies of our clients.

Privacy Policy Page

This Privacy Notice applies to Razor Technology's collection and use of United States Residents' Personal Information relates to consumer transactions.

Please read this Privacy Notice carefully because it provides important information and explains your rights. Please visit this website from time to time, as we may update our notice for changes in the law or our data practices. If you have any questions or concerns, or wish to exercise your privacy rights, we invite you to contact us by any of the methods listed at the bottom of this Privacy Notice.

Notice last updated: March 29, 2021

[1] As noted in the description of the policy's application to consumer transactions, this Privacy Notice does not apply to Personal Information collected or used exclusively in the business-to-business context, and it does not cover Razor Technology's collection or use of Personal Information in the Human Resources context.

WHO ARE WE?

- We are Razor Technology, Five Tower Bridge, 300, Barr Harbor Drive #705, Conshohocken, PA 19428, (866) 797-3282 ("we", "us", "our", "Razor").
- We provide computer software solution sales, installation, customization, and implementation services. This Privacy Notice explains how we use the Personal Information we hold on prospective, current, or former customers, and the rights you may have in relation to that Personal Information.

WHAT DOES THIS PRIVACY NOTICE COVER?

We take your privacy seriously. This notice:

- sets out the types of Personal Information that we collect about you;
- explains from where we collect Personal Information about you;
- explains how and why we collect and use your Personal Information;

- explains when, why and with whom we will share your Personal Information;
- explains the different rights and choices you have when it comes to your Personal Information;
- and explains how you can contact us.

WHAT PERSONAL INFORMATION HAVE WE COLLECTED IN THE PAST 12 MONTHS?

It is routine for us to collect, process and store Personal Information about you over the course of your relationship with us.

Personal Information means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. It does not include deidentified or aggregate information, or public information lawfully available from governmental records.

The following describes the categories of Personal Information we may have collected about you in the past 12 months.

Category of Personal Information (PI)

- Address and other identifiers – such as name, postal address, email address, account name, or other similar identifiers
- Unique and online identifiers – such as IP address, device IDs, or other similar identifiers
- Geolocation Information

Sources from which PI was collected

- Directly from you; From an agent/third party acting on your behalf, such as Microsoft Partner Center (if applicable); Through publicly available sources.
- Directly from you, in combination with our original work.

Purpose of collection

- To contact you to discuss the services or products you receive from us; for marketing and advertising purposes.
- To debug errors in our systems.
- To perform services on our behalf, such as customer service, processing or fulfilling orders, and processing payments; to deal with administrative matters such as invoicing, renewal or to audit customer transactions; to otherwise carry out our obligations arising under our contract with you and to enforce the same.
- For marketing and advertising purposes.
- To debug errors in our systems; for marketing and advertising purposes; for legal compliance purposes

Categories of entities with whom PI was shared

- Group companies, for business and operational purposes.
- Service providers, including to provide and support our data management, analytics, security, and storage systems; Professional advisers, including accountancy and legal firms, in order to provide us with advice.

Categories of entities to whom PI was sold

- In the past 12 months, we have not sold your Personal Information to any other entity; we do not and will not sell Personal Information to third parties.

[2] This includes information purchased from third parties.

WHAT CATEGORIES OF PERSONAL INFORMATION WILL YOU COLLECT IN THE NEXT 12 MONTHS AND WHY?

We will continue to collect the same categories of Personal Information listed above, for the same purposes. If this should change, we will issue an updated Privacy Notice.

ADDITIONAL FACTS ABOUT HOW WE SHARE YOUR PERSONAL INFORMATION

The third parties with whom we share your Personal Information are bound to comply with similar and equally stringent undertakings of privacy and confidentiality.

We also share your Personal Information with third parties to comply with legal obligations; when we believe in good faith that an applicable law requires it; at the request of governmental authorities or other third parties conducting an investigation; to detect and protect against fraud, or any technical or security vulnerabilities; to respond to an emergency; or otherwise to protect the rights, property, safety, or security of third parties, visitors to our websites, our businesses, or the public.

We do not grant access to your Personal Information to any other third parties unless we say so in this Privacy Notice or unless the law requires it.

WE DO NOT KNOWINGLY COLLECT THE PERSONAL INFORMATION OF MINORS

Our products and services are not directed to minors under the age of 18 and we do not knowingly collect or sell the Personal Information of minors.

HOW DO WE KEEP YOUR PERSONAL INFORMATION SECURE?

We implement and maintain reasonable security appropriate to the nature of the personal information that we collect, use, retain, transfer or otherwise process.

Data security incidents and breaches can occur due to vulnerabilities, criminal exploits or other factors that cannot reasonably be prevented. Accordingly, while our reasonable security program is designed to manage data security risks and thus help prevent data security incidents and breaches, it cannot be assumed that the occurrence of any given incident or breach results from our failure to implement and maintain reasonable security.

WHAT ABOUT MARKETING?

We endeavor in good faith to adhere to self-regulatory advertising principles, such as the Digital Advertising Alliance's Principles.

HOW DO YOU ACCESS OR REQUEST DELETION OF YOUR PERSONAL INFORMATION?

To access or request deletion of certain information about yourself, you can log into your account, contact us using the details set out at the end of this Privacy Notice, or [click here to submit a request](#).

WHAT RIGHTS DO YOU HAVE IN RELATION TO THE PERSONAL INFORMATION WE HOLD ON YOU?

Residents of certain states may have the following additional privacy rights:

YOUR RIGHT TO REQUEST DISCLOSURE OF INFORMATION WE COLLECT AND SHARE ABOUT YOU

We are committed to ensuring that you know what information we collect about you. You can submit a request to us

for the following information, with respect to Personal Information we have collected:

- The categories of Personal Information we've collected about you.
 - The categories of sources from which we collected the Personal Information.
 - The business or commercial purposes for which we collected or sold the Personal Information.
 - The third parties with whom we shared the information.
 - The specific pieces of information we collected.
- We are also committed to ensuring that you know what information we share about you. You can submit a request to us for the following further information:
- The categories of Personal Information (if any) that we have sold about you, the third parties to whom we sold that Information, and the category or categories of Personal Information sold to each third party.
 - The categories of Personal Information that we have shared with service providers who provide services to us.

Our responses to any of these requests will cover the 12-month period preceding our receipt of the request.

YOUR RIGHT TO REQUEST THE DELETION OF PERSONAL INFORMATION WE HAVE COLLECTED FROM YOU

Upon your request, we will delete the Personal Information we have collected about you, except for situations where specific information is necessary for us to: provide you with a good or service that you requested; perform a contract we entered into with you; maintain the functionality or security of our systems; or comply with or exercise rights provided by the law. The law also permits us to retain specific information for our exclusively internal use, but only in ways that are compatible with the context in which you provided the information to us or that are reasonably aligned with your expectations based on your relationship with us.

YOUR RIGHT TO ASK US NOT TO SELL YOUR PERSONAL INFORMATION

We do not and will not sell Personal Information to third parties.

WE ARE COMMITTED TO HONORING YOUR RIGHTS

We are committed to providing Consumers control over their Personal Information. If you exercise any of the rights explained in this Privacy Notice, we will continue to treat you fairly. In particular, this means that Consumers who exercise their rights under this Notice will not be denied or charged different prices or rates for goods or services, or provided a different level or quality of goods or services than other Consumers.

FOR PEOPLE WHO DO BUSINESS WITH US ON BEHALF OF THEIR EMPLOYER OR CONTRACTOR

If you have provided your Personal Information to Razor Technology when communicating or transacting with us on behalf of your employer or another business, you can always direct us not to sell your information by following the directions above. Should you exercise this right, Razor technology will not discriminate against you for doing so and will continue to treat you fairly in our subsequent interactions with you and the business you represent.

HOW WILL WE HANDLE A REQUEST TO EXERCISE YOUR RIGHTS?

For requests for access or deletion, we will first acknowledge receipt of your request within 10 days of receipt of your request. We provide a substantive response to your request as soon as we can, generally within 45 days from when we receive your request, although we may be allowed to take longer to process your request in certain jurisdictions or under certain circumstances. If we expect your request is going to take us longer than normal to fulfil, we'll let you know.

We usually act on requests and provide information free of charge, but we may charge a reasonable fee to cover our administrative costs of providing the information in certain situations.

In some cases, the law may allow us to refuse to act on certain requests. When this is the case, we will endeavour to provide you with an explanation as to why.

HOW WILL WE VERIFY YOUR IDENTITY WHEN YOU SUBMIT AN ACCESS OR DELETION REQUEST?

IF YOU MAINTAIN A PASSWORD-PROTECTED ACCOUNT WITH US

We will verify your identity using a two-step process. We will first ask you to log into your account, and we will then ask you to separately authenticate your identity by asking you a series of questions.

If we are unable to verify your identity through your password-protected account with a reasonable degree of certainty appropriate to the nature of your request, for security reasons, we may ask you to verify your identity in accordance with the additional requirements described below.

REQUESTS FOR SPECIFIC PIECES OF PERSONAL INFORMATION

We will ask you for at least three pieces of Personal Information and endeavour to match those to information we maintain about you. Additionally, we require that you provide a declaration attesting to your identity, signed under penalty of perjury.

If we are unable to verify your identity with the degree of certainty required, we will not be able to respond to the request. We will notify you to explain the basis of the denial. Additionally, we will treat the request as one seeking disclosure of the categories of Personal Information we have collected about you and endeavour to verify your identity using the less-stringent standards applicable to such requests.

REQUESTS FOR CATEGORIES OF PERSONAL INFORMATION COLLECTED ABOUT YOU

We will ask you for at least two pieces of Personal Information and endeavour to match those to information we maintain about you.

If we are unable to verify your identity with the degree of certainty required, we will not be able to respond to the request. We will notify you to explain the basis of our denial.

REQUESTS FOR DELETION OF PERSONAL INFORMATION WE HAVE COLLECTED FROM YOU

We will ask you for at least two pieces of Personal Information and endeavour to match those to information we maintain about you.

If we are unable to verify your identity with the degree of certainty required before providing you with the information requested, we will notify you to explain the basis of our denial.

AUTHORIZED AGENTS – ADDITIONAL VERIFICATION REQUIRED

You may designate an agent to submit requests on your behalf.

HOW CAN YOU CONTACT US?

If you have questions on the processing of your Personal Information, would like to exercise any of your rights, or are unhappy with how we've handled your information, please contact us here: Five Tower Bridge, 300, Barr Harbor Dr #705, Conshohocken, PA 19428 contact@razor-tech.com.

If you would like to assert your privacy rights, you may also call us toll free at 866-797-3282. razor-tech.com/contact-us.

ACCESSIBILITY OF OUR COMMUNICATIONS

We are committed to ensuring that our communications are accessible to people with disabilities. To make

accessibility-related requests or report barriers, please contact us at 866-797-3282. razor-tech.com/contact-us.

WHAT ABOUT CHANGES TO THIS PRIVACY NOTICE?

We will review and update this Notice periodically in light of changing business practices, technology, and legal requirements. If we make a significant or material change in the way we use or share your Personal Information, you will be notified via email or a notice on our website.